

Important Service Change in Web Services

Affected customers:

Corporate eGateway customers which are using Web Services connection.

Local Web Services customers in Finland, Estonia, Latvia and in Lithuania which are using Web Services connection without Corporate eGateway service.

Customer impact:

We performed technical change for Web Services on Aug 7th, 2018, and new IP addresses are taken into use for Web Services endpoint URL. Please make sure you update your firewall rules and IP whitelist accordingly.

The change was implemented in the morning of **Aug 7th, during 06:45AM-07:30AM**

It was also found out that customers whose software don't support SNI or use weaker ciphers in TLS also have trouble connecting the new setup. **Today, Aug 22nd, we implemented the changes and solved the problems those customers facing as well.**

So, customers should be able to use the new setup if firewall opening and IP whitelisting are done properly.

Please make sure you start to use new production setup as old setup will be closed soon.

New production setup

URL remains unchanged: <https://FileTransfer.Nordea.com/services/CorporateFileService>

New IPs : 158.233.249.133 and 158.233.249.134

Certificate: remains unchanged

Old production setup (backup setup for short period from Aug 7th - Aug 31st)

New URL: <https://oldFileTransfer.Nordea.com/services/CorporateFileService>

IPs remain unchanged: 193.234.187.44 and 193.234.187.55

Please contact support if you have questions or problems.

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